

Client Interview Questions / Strategy

Rev. 1

Strategy:

Our first meeting will be over zoom. All team members are expected to attend and participate by asking the client questions.

Questions:

- Can you walk us step by step through your vaccination process flow?

Tank Design and Dimensions

- Is there a weight restriction for the device?
- What are the tanks made of?
- What are the dimensional restrictions for the device?
- Are we allowed to talk with others outside of the CNR fisheries research about the project (ex. Other fish hatchery personnel)?
- Is the client open to other design ideas than what was initially presented?
- Has the client already tried creating a device and if so, how did it work or why did it not work?

Placement/Use of Tank

- How often will the device be used?
- Are there any addition plumbing or hydraulic concerns we need to address?
(Emptying/filling tank)
- Does the device need to be easily retrofitted for different sizes of fish?
- Does it need to be permanently fastened in the vaccination tank?
- How many times do you expect the needles to be able to be reused?
- In order to save water is draining the tank necessary?

Fish Size and Requirements

- How big are the fish?
- How many skin perforations does each fish need?/How deep of perforations?
- **How dense will the fish be in the tank?**

All Other Project Questions

- What are the immersion vaccines composed of? Do we need to worry about them having any effect on our submerged materials?
- Would it be possible to get a tour of the facility?
- Has the budget changed and if so, what is the new budget?
- How often would you (Ken Cain) like to meet and be updated on project progress?

